



BONOTEL  
EXCLUSIVE  
TRAVEL

# Bonotel.com 2.0: User Guide

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## Home Page: Unauthenticated

Homepage URL → <http://www.bonotel.com>

The screenshot shows the homepage of Bonotel Exclusive Travel. At the top left is the logo "BONOTEL EXCLUSIVE TRAVEL". To its right are links for "NEW ACCOUNT" and "CONTACT". At the top right is a "LOG IN" link with a key icon. Below the header is a large banner image of a beach with blue umbrellas, lounge chairs, and a palm tree. Underneath the banner is a login form with fields for "Email Address" and "Password", and a "LOG IN" button. Below the form are three promotional tiles: "THE BONOTEL PROMISE" with icons for Partnership, Innovation, Expertise, and Strategy; "ARE YOU A SUPPLIER?" with a "LEARN MORE" button; and "ARE YOU A TOUR OPERATOR?" with a "LEARN MORE" button. At the bottom is a dark footer containing contact information, navigation links, and legal notices.

**BONOTEL**  
EXCLUSIVE  
TRAVEL

NEW ACCOUNT CONTACT

LOG IN

Email Address

Password

LOG IN

Forgot Password?

**THE BONOTEL PROMISE**

PARTNERSHIP INNOVATION EXPERTISE STRATEGY

As your **partner**, we are fully invested in your success.  
Our passion for **innovation** continuously unlocks new opportunities. Our **expertise** and integrity keep you safe and secure. Our **strategic** approach to your business ensures that all efforts are both purposeful and productive.

WE MAKE IT POSSIBLE

**ARE YOU A SUPPLIER?**

LEARN MORE

Click Here to Reach More Travelers >

Partner with Bonotel to gain access to the most favorable market segment of travelers with promotional and marketing options.

**ARE YOU A TOUR OPERATOR?**

LEARN MORE

Click Here to Request a New Account >

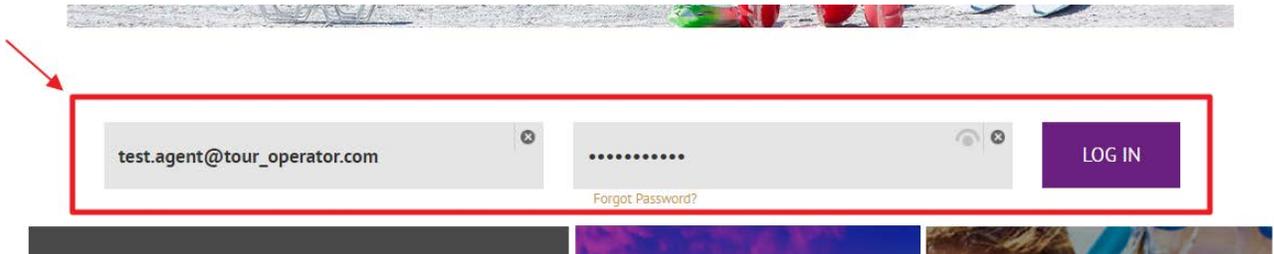
If you work for a Tour Operator and need a new account, please have your supervisor add you to the existing account.

BONOTEL EXCLUSIVE TRAVEL

3773 Howard Hughes Parkway, Suite 390N  
Las Vegas, NV 89169 USA  
Phone: (702) 769-5454  
Fax: (702) 796-9007

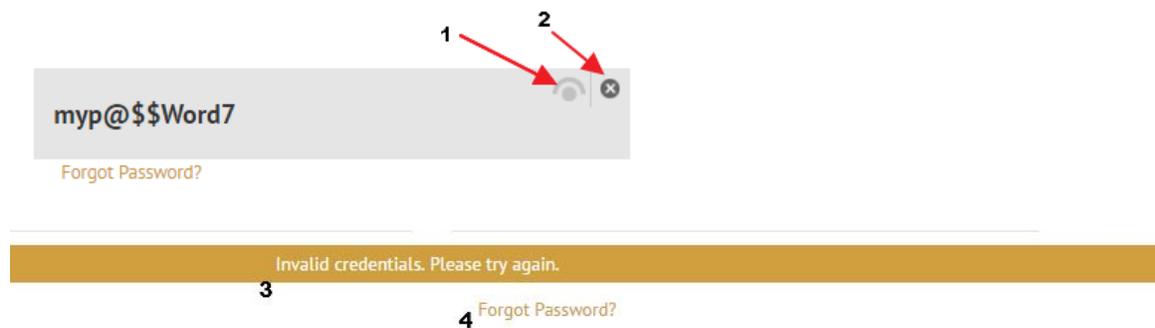
NEW ACCOUNT CONTACT TERMS & CONDITIONS PRIVACY POLICY  
Copyright © 2016 Bonotel. All rights reserved.

In order to log into the sight, enter a username and password combination and click **[LOG IN]**.



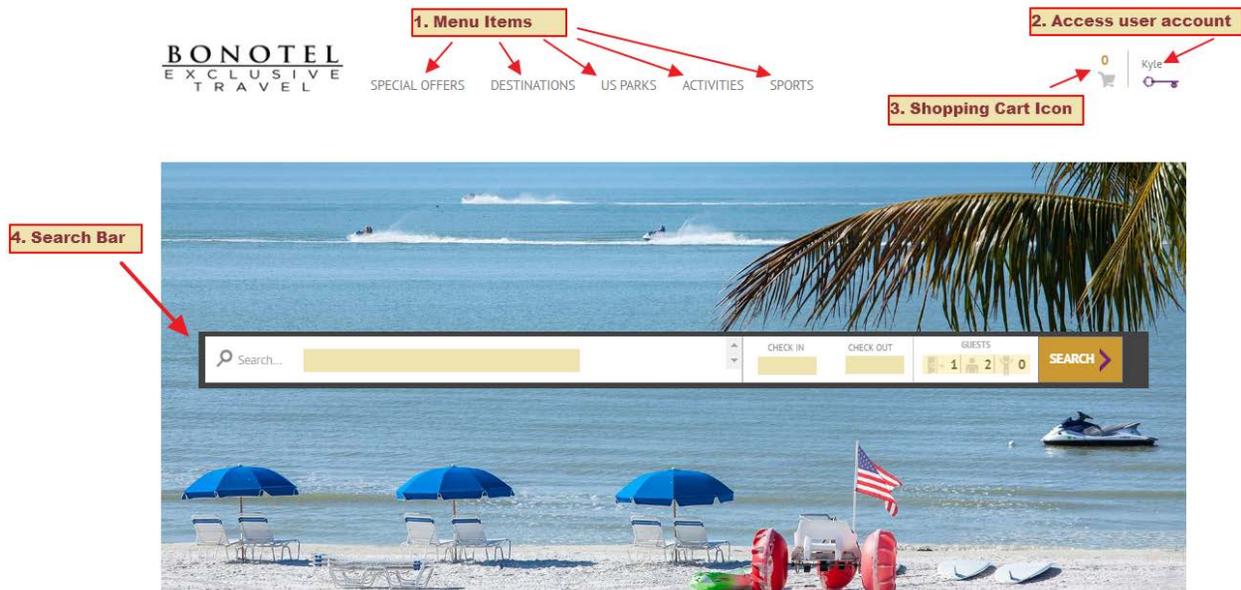
Other features:

1. Click this icon to show/hide password.
2. Click this icon to clear the text entered into the field.
3. A warning message displays if the username and password combination is not correct.
4. A "Forgot Password" link redirects a user to a form where he/she may request a password recovery.

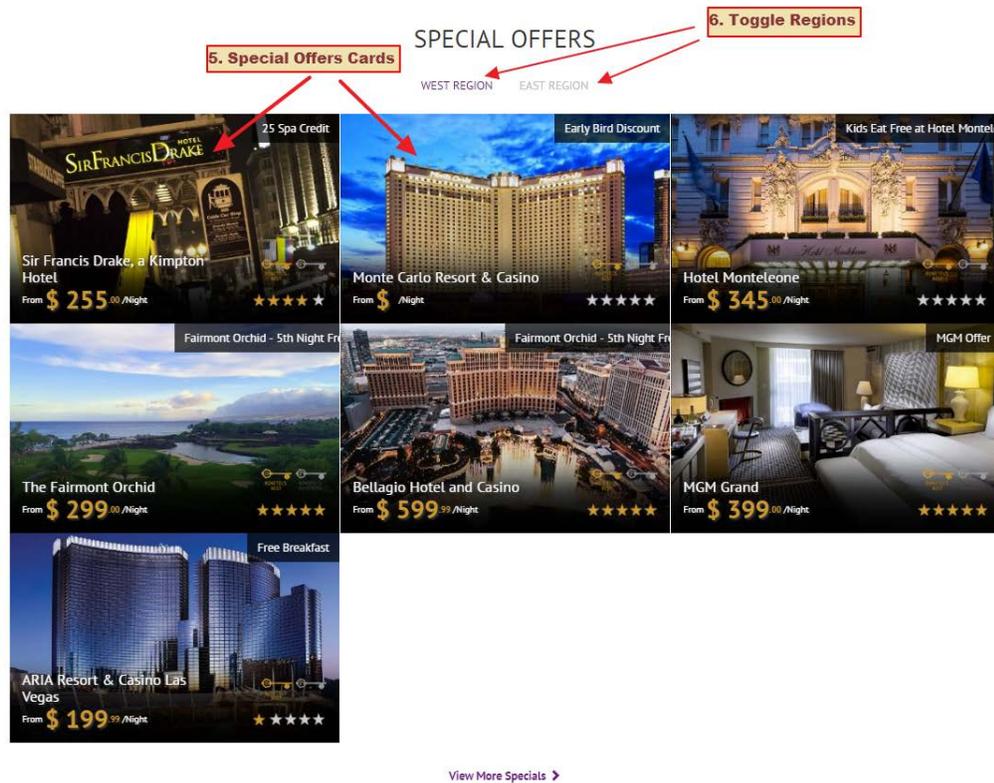


## Homepage: Authenticated

The following section shows the home page of the site. Although the image is broken across several pages, it represents a single screen on the website. The image is annotated and additional corresponding information is provided.



1. This section contains the menu. Clicking on menu items will expand a “Mega Dropdown” or redirect a user to the appropriate page or site (example: “Sports” redirects to the Bonotel Sports site).
2. This section holds a link that a user may click to access his/her account options as well as additional functionality, including modifying reservations.
3. The shopping cart option updates whenever an item is added to the shopping cart. Clicking the icon immediately takes a user to the check-out page.
4. The search bar holds the primary focus of Bonotel.com 2.0. Users may enter “Google-like” search requests, and access a “type ahead” control (options appear for selection as a user types into a box).



5. This section holds “Hotel Cards” that correspond to hotels having prominent special offers. Users can preview a picture and summary information about a hotel, and then click a hotel card to navigate to a *Hotel Detail* page. The *Hotel Detail* page will be detailed in a later section of this document.
6. Users may click the various regions shown to toggle among them.

DESTINATION OF THE MONTH

7. Destination of the Month Links

**BOSTON**

Boston is Massachusetts capital and largest city. Founded in 1630, it's one of the oldest cities in the U.S. The key role it played in the American Revolution is highlighted on the Freedom Trail, a 2.5-mile walking route of historic sites that tells the story of the nation's founding. One stop, former meeting house Faneuil Hall, is a popular marketplace.

**The tip**  
Read More

**Insider tip 2**  
Read More

**Insider tip 3**  
Read More

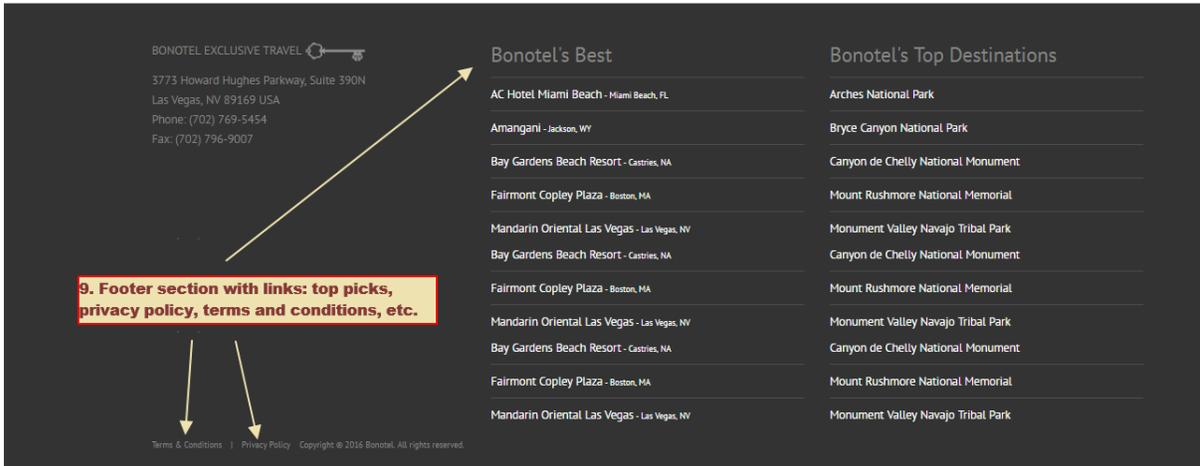
	<b>Belagio Hotel and Casino</b> Las Vegas, NV	★★★★★	From <b>\$599.99</b> / Night	<a href="#">CHECK AVAILABILITY</a>
	<b>Chamberlain West Hollywood Hotel</b> West Hollywood, CA	★★★★	From " / Night	<a href="#">CHECK AVAILABILITY</a>
	<b>Delano Las Vegas</b> Las Vegas, NV	★★★★★	From " / Night	<a href="#">CHECK AVAILABILITY</a>
	<b>Diamond Head Beach Resort - Fort Myers Beach</b> Fort Myers Beach, FL	★★★★★	From <b>\$164.00</b> / Night	<a href="#">CHECK AVAILABILITY</a>
	<b>Fairmont Dallas</b> Dallas, TX	★★★★★	From <b>\$444.00</b> / Night	<a href="#">CHECK AVAILABILITY</a>

[View Full List of Las Vegas Hotels >](#)

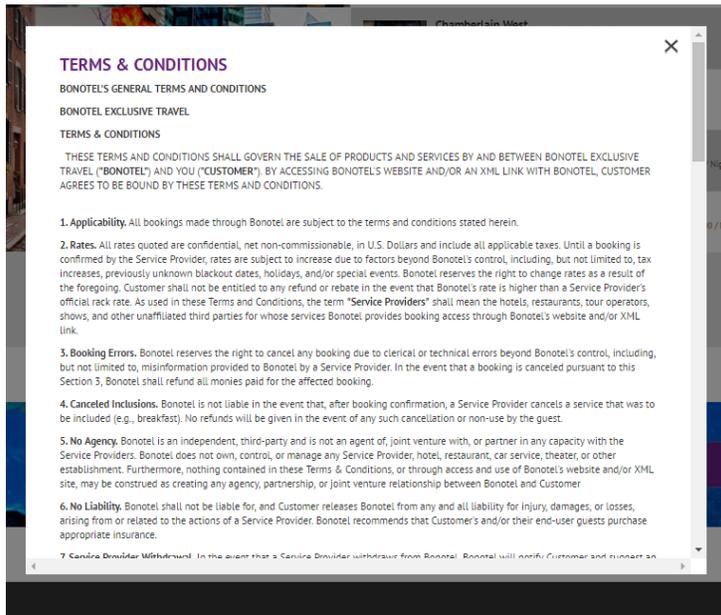
8. Banner Ad with link



7. This section showcases a particular destination by displaying appealing images, textual excerpts, and insider tips. It also displays featured hotels for the destination.
8. Banner ads provide additional ideas for vacation destinations and activities.

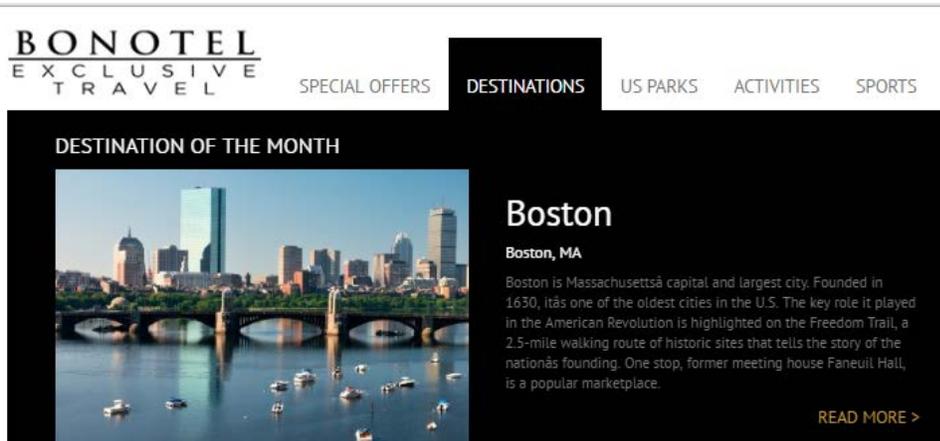


9. The footer section provides links to *Bonotel's Best* hotels, and *Bonotel's Top Destinations*. It also contains links to important *Terms and Conditions* and the *Privacy Policy*.

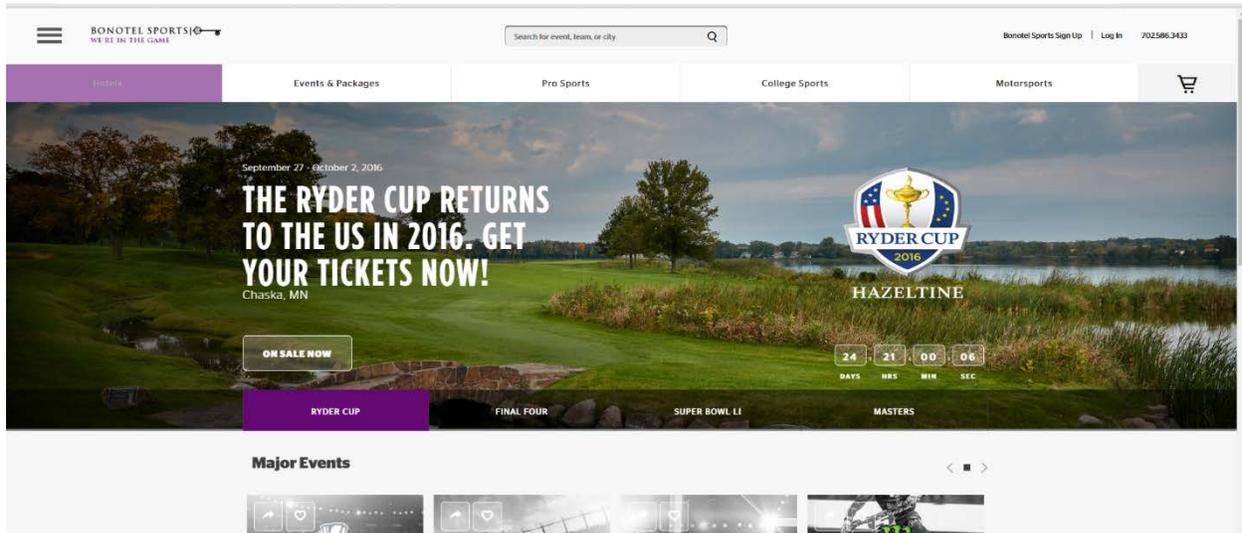


## Menu Items

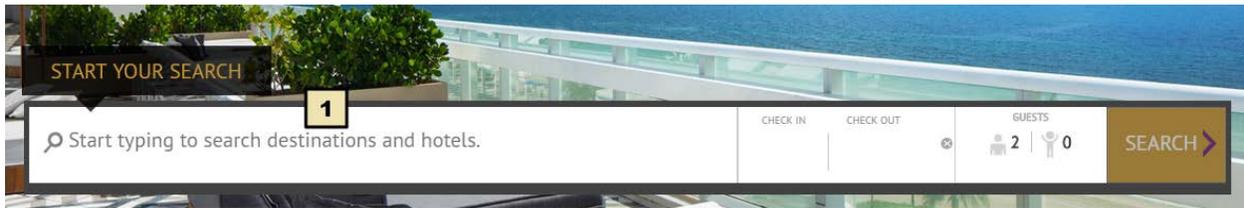
Hovering over menu items will either display a “mega dropdown” menu, or change the color of the link, indicating that it will direct the user to a separate site. A sample of the *Destinations* menu is shown below.



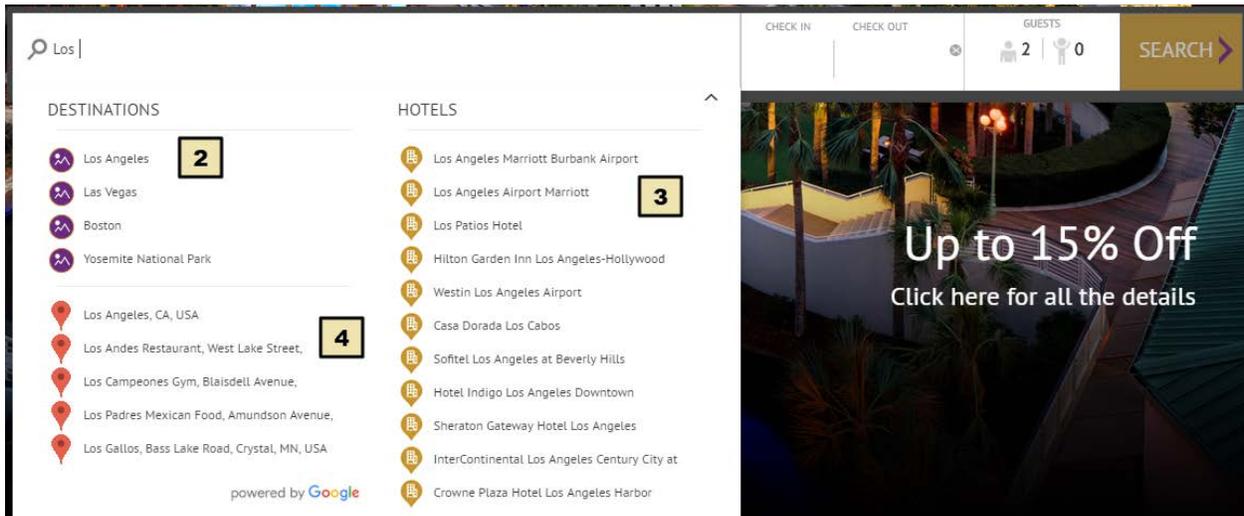
A user is directed to the Bonotel Sports site when clicking the “SPORTS” menu item.



## Search Bar



1. As a user starts typing, the type ahead control appears, and a list of suggested items appear. Suggested items may include: Bonotel destinations, hotel names, and Google Places. When a user clicks and item, it is captured as a tag and placed in the search bar.



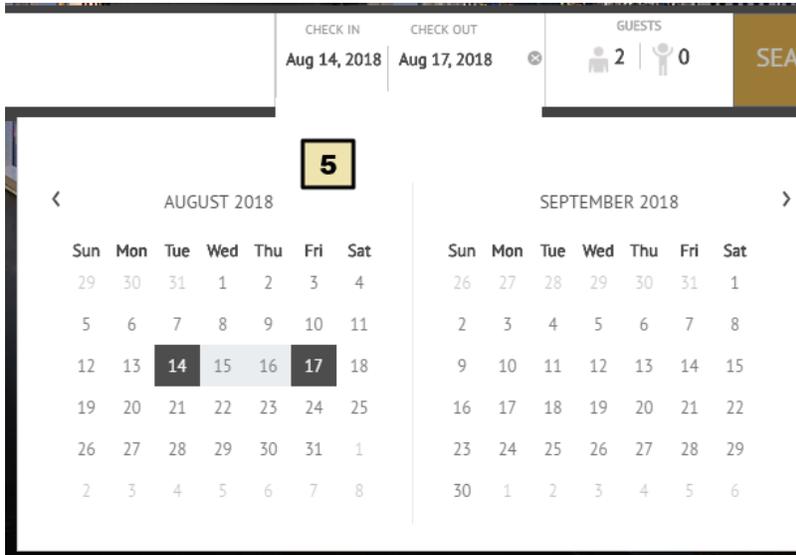
2. Bonotel Destinations: these are destinations that have been defined by Bonotel as areas of particular interest. They are shown as **purple circles**. When a user selects a destination, the application will return **multiple hotels** that are relevant to the destination. Use this when you want to browse prominent Bonotel-defined locations.
3. Hotels: these are hotels listed in Bonotel's product catalog. They are shown as **gold pins**. When a user selects a hotel, the application will return a **single hotel**. Use this when you know the name of the exact hotel that you are searching for.
4. Google Places: these are specific geographic points that are defined by Google. They are shown as **red pins**. When a user selects one of these, the application will return **multiple hotels (even if you select a hotel by name)**. The Google Places search provides the greatest flexibility of the three options. A user may enter: addresses, landmarks, neighborhoods, and more. Use this to browse hotels that are geographically closest to the selected Google Place.

In order to run a search, a user must select one of the suggestions from the list. Natural language or plain text searches are not allowed. Users may either click on suggestions, or use the arrow keys to move around the list. Only a single selection at a time is allowed. The best way to clear a suggestion is to click the "x" icon on it. Users can also click to the right of the suggestion and use the backspace key to clear all the characters, but this is less efficient.

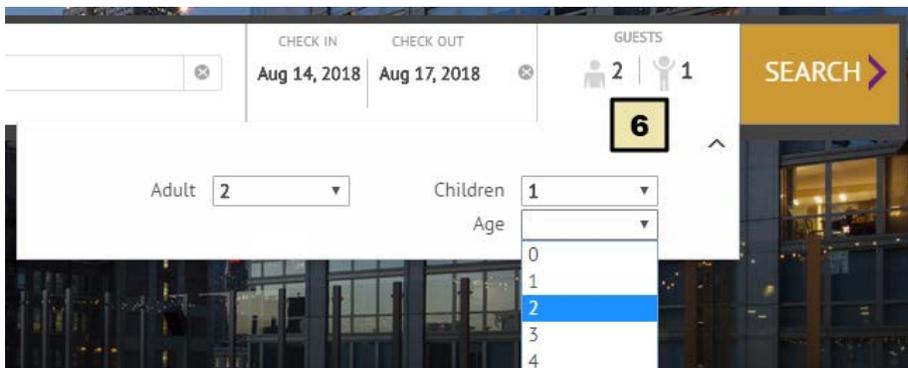
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**NOTE:** After a user has entered the desired query, he or she can then choose to search without check in/check out dates, or search with them. If a user enters dates, then availability will be returned in the result set. If not, hotel information will be returned without associated rates and availability.

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5. When a user clicks into the “CHECK IN” field, a date picker control will appear. Users can click both a check-in and check-out date in a single action. Users can use the left and right arrows at the top of the calendar to move forward or backwards between months. Once check-in and check-out dates are selected, the calendar closes and the fields above are populated with the selection. To clear dates a user can click the “x” button. To update the dates, a user can click in the check-in field again to reopen the calendar control.



- When a user clicks in the “Guests” control, another control appears that allows a user to select the number of: rooms, adults, and children. ***It is important to note that available room and rate plan combinations are dependent upon the occupancy settings selected.*** For example, a search that includes 4 adults will only return rooms that allow for quad occupancy and will omit other room categories and rate plans.

**NOTE:** multi-room search ***is not*** supported at this time. If a user wishes to book multiple rooms for a travelling party, he or she must utilize the cart feature. This will be covered in a later section (*cross reference*).



- After a user has entered a search query, he or she may click the [SEARCH] button to execute the search. Clicking the button will direct the user to the search results page. This page is discussed in detail in section: **Search Results Section: Card View.**

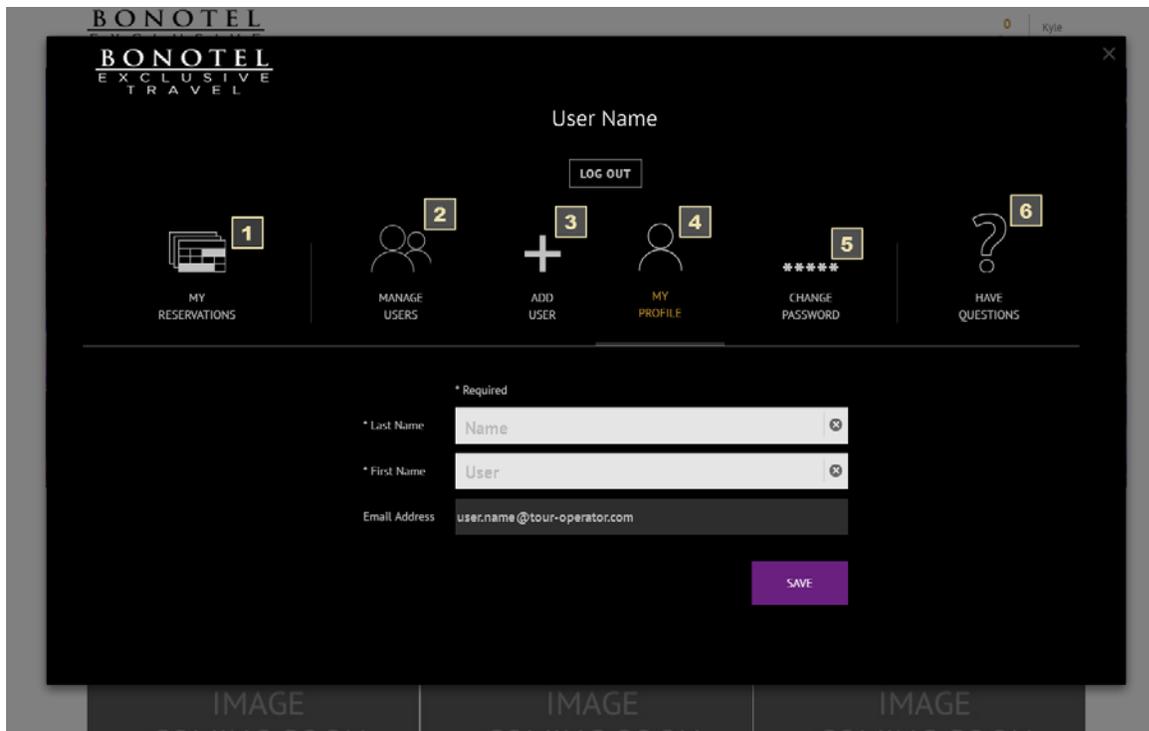
### User Account and Additional Actions



When a user clicks his/her name above the key in the upper right corner of the page, that user will then be directed to an “administrative” area of the web site.

This area allows several additional actions, which are described below.

### My Reservations



**1**

**You are NOT logged into the Rezgateway system**  
 This could happen for two reasons

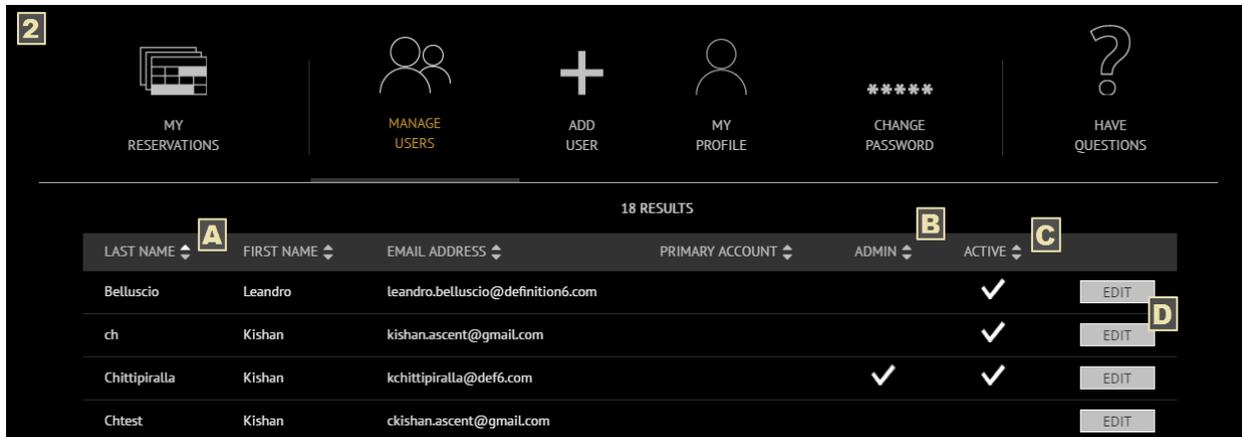
1. If you have not logged in from this browser session, please click on the link below to login.
2. If you had already logged in from this browser session previously, for security reasons, since you have not used the system for the last 30 minutes, you have been automatically logged out of the system. Please click on the link below if you wish to login again.

[Please click to login](#)



1. **My Reservations:** when a user clicks on this icon, he or she will be directed to the existing *Rezgateway* site. Once there, the user will have to log in with a username and password specific to *Rezgateway* (which may not be the same as the user/password combination used to log into Bonotel.com 2.0).

## Manage Users



2. **Manage Users:** when a user clicks on this icon, a table will appear. This table allows administrators to manage users.
  - a. **Sortable Columns:** clicking the arrows in the column headers will sort the rows in either ascending or descending order – based on the column selected.
  - b. **Admin:** a checkmark in this column indicates that the particular user has administrative rights. An administrator can add and manage other users.
  - c. **Active:** a checkmark in this column indicates that a particular user is active. Active users may log into Bonotel.com 2.0, in order to perform searches and book reservations. Inactive users may not log in to the system.
  - d. **Edit:** when a user clicks this button that user will be directed to a screen where he/she may update information and access for another user.

## Edit User

The screenshot shows a 'USER STATUS' section with 'ENABLED' and 'DISABLED' buttons. Below is a '\* Required' section with three text input fields: '\* Last Name' (containing 'James'), '\* First Name' (containing 'Mike'), and '\* Email Address' (containing 'mike.james@bonotel.com'). Each field has a clear button (X). Below this is an 'ASSOCIATED ACCOUNTS: 1' section with a table header 'Using Can Use' and one row containing an account ID, a radio button under 'Using', and a checked checkbox under 'Can Use'. The 'MANAGE ACCESS LEVEL' section has a note: 'Please select from the permissions below the specific level of access you wish to grant this user.' and a 'Set permissions below' section with five radio buttons: 'Bonotel.com Standard Access' (selected), 'Bonotel.com Readonly Access', 'Bonotel.com Admin', 'View BackOffice', and 'Edit BackOffice'. At the bottom are three buttons: 'SEND RESET PASS EMAIL \*\*\*', 'CANCEL', and 'SUBMIT'. Yellow callout boxes labeled A through F point to the 'ENABLED' button, the three input fields, the email field, the 'Using' radio button, the 'Bonotel.com Standard Access' radio button, and the 'SEND RESET PASS EMAIL \*\*\*' button respectively.

### 2.1

#### Edit User:

- a. **Enabled/Disabled:** an admin may quickly disable any user by clicking “Disabled” and clicking submit.
- b. **Last Name/First Name:** this is self-explanatory.
- c. **Email:** this field is must be accurate, as it is used by the application to send password reset invitations. Once it is in the system, it cannot be changed by any user.
- d. **Associated Accounts:** in some cases, a single customer might have multiple accounts that belong to it. Admins must set which accounts a user “can use” and then set which account the user is “using.” If a user “can use” accounts

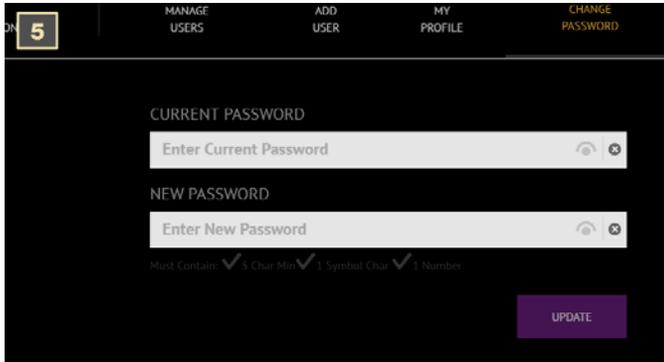
- e. **Manage Access Level:** this is where admins can set specific permissions per user. Here are the definitions:
  - a. **Readonly Access:** this allows users to navigate the entire site and add items in the cart, but prevents the user from making a booking. It also prevents users from accessing any back-office functionality.
  - b. **Standard Access:**
    - i. **Admin:** sets the user as an administrator that can manage other users' accounts.
    - ii. **View BackOffice:** allows a user to enter parameters and run reports (ex: reservation reports), but does not allow a user to modify or cancel reservations.
    - iii. **Edit BackOffice:** allows a user to do everything available in View BackOffice, but additionally allows a user to modify or cancel reservations.
- f. **Send Reset Pass Email:** an admin may send a reset password email to the user. The user must check his/her email and follow the link to reset the password.
- g. **Save:** a user must click [SAVE] to commit the changes. If the user leaves the screen before saving, the changes will be lost.

## Add User

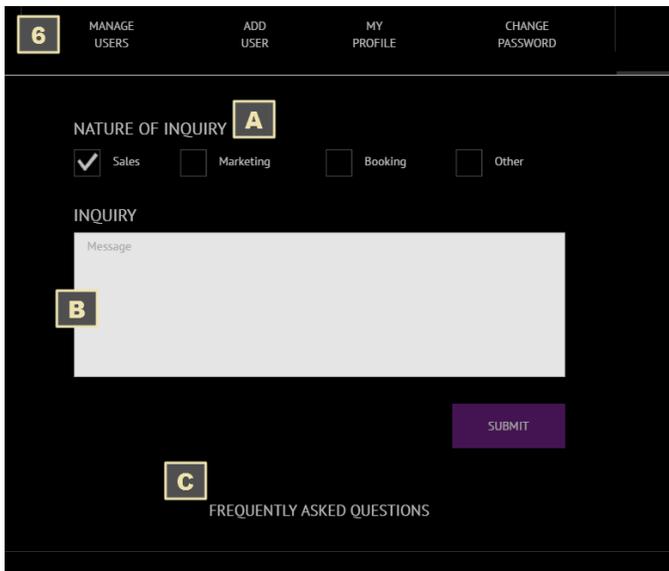
### 3. Add User

The “Add User” functionality makes the same exact fields available as are shown in the “Edit User” section of this document.

4. **My Profile:** this is the default view whenever a user navigates to this “User Account and Additional Actions” area. Only administrators may update fields on this page. The email address may not be changed.



5. **Change Password:** a user may update his/her password on this screen.



## 6. Have Questions

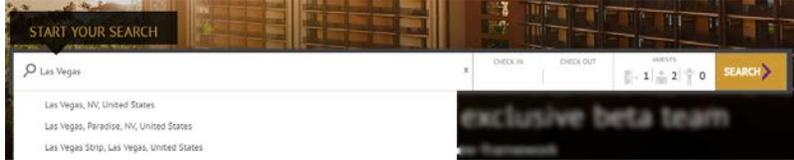
- a. **Nature of Inquiry:** a user must check one or more boxes in this area to ensure that their request is directed to the correct email recipient.
- b. **Inquiry:** a user must enter his/her inquiry here and then click the [SUBMIT] button to send the request off to the correct recipient.
- c. **FAQ's:** this section will display common questions and answers relating to use of the website.

**NOTE:** Users may exit the “User Account and Additional Actions” by clicking the “RETURN TO SEARCH AND BOOK”

The screenshot shows a user account dashboard for Bonotel Exclusive Travel. At the top left, there is a link "< RETURN TO SEARCH AND BOOK". The logo "BONOTEL EXCLUSIVE TRAVEL" is in the top left. The user's name "KYLE REMP" and role "HOUSE VIP GUEST" are in the top right, with a "LOG OUT" button. Below the header, there are several navigation options: "BACK OFFICE" (with a building icon), "MANAGE USERS" (with a group icon), "ADD USER" (with a plus icon), "CHANGE PASSWORD" (with a password field icon), and "HAVE QUESTIONS" (with a question mark icon). The main content area is divided into two columns: "RESERVATIONS" and "REPORTING". Under "RESERVATIONS", there are three buttons: "MODIFY RESERVATIONS", "VIEW/CANCEL RESERVATIONS", and "VIEW/CANCEL ACTIVITIES". Under "REPORTING", there are four buttons: "BLACKOUT REPORT", "PROMOTION BLACKOUT", "TARIFF PERIOD REPORT", and "TARIFF REPORT".

## Search Results Section: Card View

As discussed in the previous section of “Search Bar – Details,” once a user enters search criteria into the search bar, and clicks [SEARCH], the application will evaluate the search criteria, and then return a relevant result set.



**NOTE:** searches may take some time to return results. While the application is executing the search, the following image will appear, indicating that the page is loading:

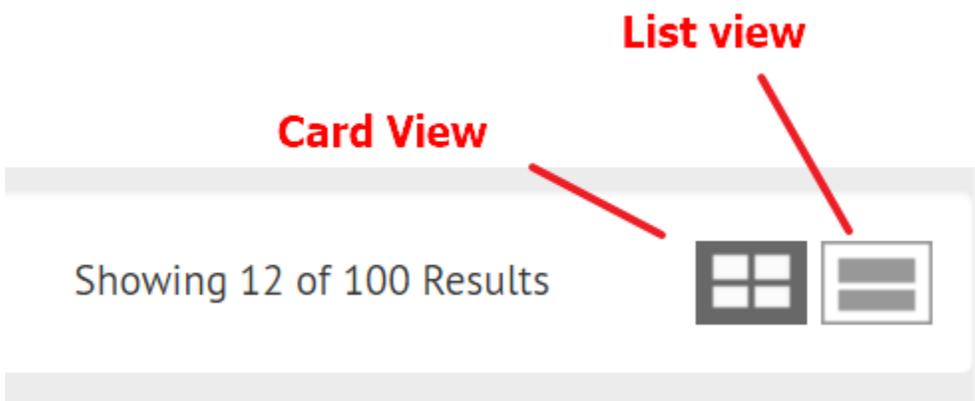


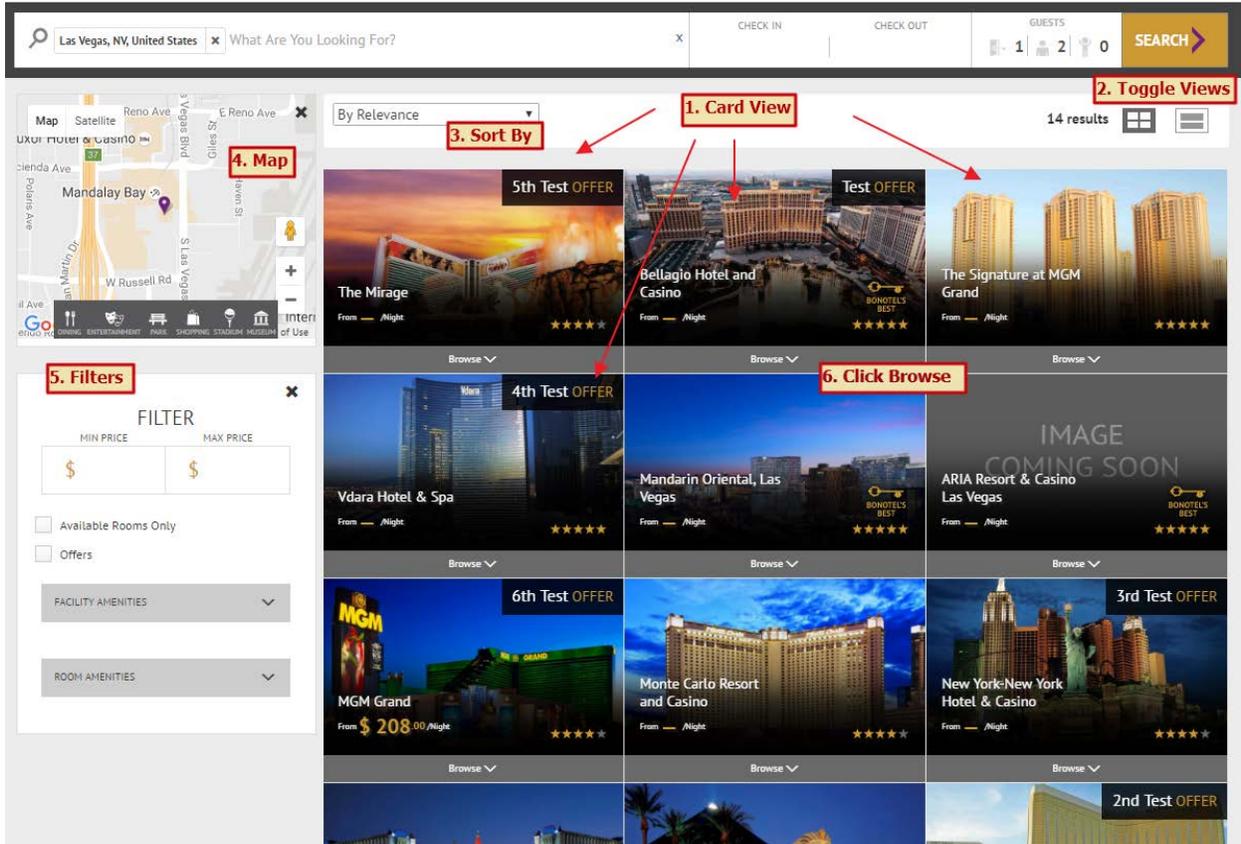
When a search request has been processed, the “card” view displays by default.

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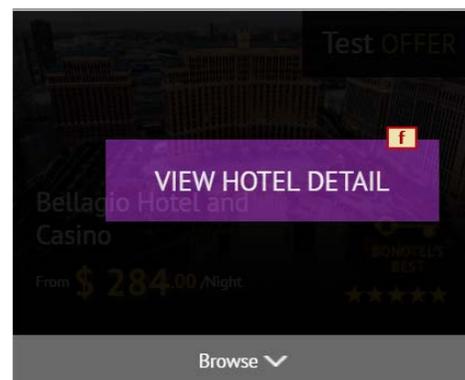
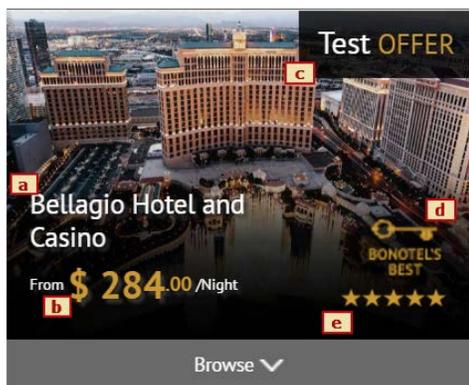
**NOTE:** It is very easy to switch between search results views. Although the card view is the current default view, it can quickly be changed by toggling the control in the upper right area of the search results view.

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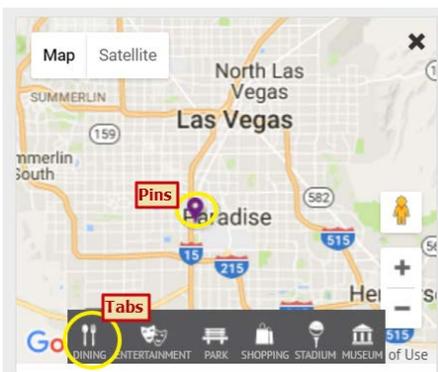


1. **Card View:** hotels are represented as cards. Each card has summary information and indicators on it, highlighting particular aspects of the associated hotel.



- a. Hotel Name
- b. From Price
- c. Offer (if applicable)

- d. “Bonotel’s Best” or “Bonotel’s Preferred” (if applicable)
  - e. Star/category rating
  - f. [VIEW HOTEL] button: this button appears when a user hovers over the card. Clicking on it will redirect the user to a *Hotel Detail Page*.
2. **Toggle Views:** as mentioned previously, a user can quickly toggle between card and list views. This is the area of the screen where the view can be toggled.
  3. **Sort by Controls:** users have various options when it comes to sorting results.
    - a. By Relevance
    - b. Sorted by name A – Z
    - c. Sorted by name Z – A
    - d. Sorted by price - low to high
    - e. Sorted by price – high to low
  4. **Map:** this is an integrated Google Map control. It behaves in the same fashion as Google Maps found at <http://www.google.com/maps>. However, it also includes additional functionality specific to the Bonotel site. Map markers (pins) correspond to the results shown in the “card” view. Additionally, a user may click on the “tabs” in the gray area of the map to bring to toggle between various points of interest. These include: dining, entertainment, park, shopping, stadium, and museum.

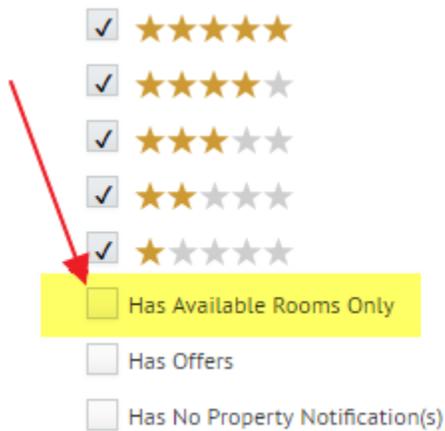


5. **Filters:** to narrow search results, users may utilize filters. There are several available, including but not limited to: “min/max price”, “Available Rooms Only”, “Offers”, and by facility or room amenities.

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**NOTE:** One of the most important available filters is “Has Available Rooms Only.” When this filter is used, any result that does not have rates and availability will be hidden from the search results view. This makes it easy for users to identify only those hotels with availability for the date parameters entered.

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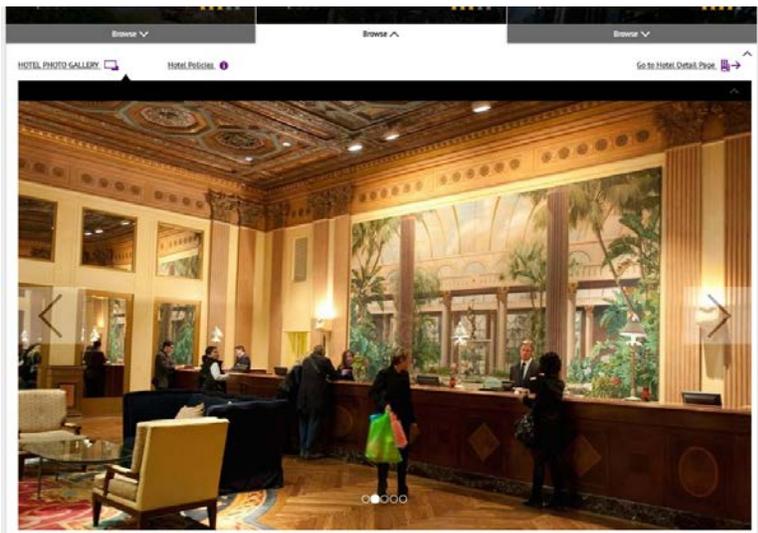
6. **[Browse] Button:** to view additional details about a particular hotel, a user may click the [Browse] button. Clicking this will expand a section directly underneath the card and shift the other cards out of the way.

## Browse Button Expanded View

The screenshot displays a hotel booking interface. At the top, three hotel cards are shown: Doubletree by Hilton Los Angeles Downtown (From \$219.96/Night), Millennium Biltmore Hotel (From \$186.12/Night), and Westin Bonaventure (From \$294.22/Night). Below the cards are three tabs: HOTEL OVERVIEW, ROOM RATES, and ROOM DESCRIPTION. The ROOM RATES tab is active, showing a table with columns for ROOM TYPE, RATE PLAN/OCCUPANCY, AVG. NIGHTLY RATE, and TOTAL. The table lists two room types: Standard 1 King and Standard Double/Double, both at a rate of \$186.12 per night and a total of \$372.24. Callouts 1-8 highlight various UI elements: 1 (Hotel Photo Gallery), 2 (Hotel Policies), 3 (Room Rates tab), 4 (Go to Hotel Detail Page), 5 (Room Type image), 6 (Rate Plan/Occupancy), 7 (Rate and Fee Detail), and 8 (Booking buttons).

ROOM TYPE	RATE PLAN/OCCUPANCY	AVG. NIGHTLY RATE	TOTAL
Standard 1 King	Room Only 2 Adults   0 Children	\$186.12	\$372.24
Standard Double/Double	Room Only 2 Adults   0 Children	\$186.12	\$372.24

1. **Hotel Photo Gallery:** Clicking on this link will toggle (expand) a section that will display hotel gallery images. Users can cycle through the photos using the left and right arrows. To collapse the gallery, users can click the up arrow in the top right or click the link again.



2. **Hotel Policies:** Clicking on this link will toggle (expand) a section that provides the details on hotel policies. Bear in mind that **these policies are not the cancellation policies**, but the hotel policies such as: smoking policies, children policies, etc.

Children cutoff age: 12

General Policy

- No triple or quad occupancy available in Standard One King.
- Internet Access: \$9.95/day (fee subject to change)
- Valet Parking: \$45/day (fee subject to change)
- Certain travel dates may require a minimum length of stay.

\* All fees are subject to change.

3. **Tabbed Submenu:** this area displays tabs that users can toggle among. The application defaults to the “Room Rates” tab. Details of the content on the “Room Rates” tab are provided in this section. Additional tabs are:

a. **Hotel Overview:** this section displays the short description of the hotel.

The screenshot shows a tabbed interface with three tabs: HOTEL OVERVIEW (selected), ROOM RATES, and ROOM DESCRIPTION. The HOTEL OVERVIEW content includes a short description of the Millennium Biltmore Hotel and a list of standard amenities. There are two buttons: 'View Hotel Detail >' and 'SEE ROOM PRICES'.

**HOTEL OVERVIEW** | ROOM RATES | ROOM DESCRIPTION

The Millennium Biltmore Hotel offers historic grandeur and modern convenience in the heart of exciting downtown Los Angeles.

**STANDARD AMENITIES**

- Beauty-Salon
- Fitness-Center
- Meeting-Banquet-Facilities
- Business-Center
- Indoor-Pool
- Valet-Parking
- Dry-Cleaning-Laundry-Service

[View Hotel Detail >](#) [SEE ROOM PRICES](#)

b. **Room Description:** this section displays descriptions and amenities associated each room.

The screenshot shows the same tabbed interface, but with the ROOM DESCRIPTION tab selected. It displays two room options: 'Standard 1 King' and 'Standard Double/Double'. Each room listing includes details like 'Room Only', occupancy, and bed count, followed by a description and two buttons: 'BOOK NOW' and 'ADD TO CART'.

**HOTEL OVERVIEW** | **ROOM RATES** | ROOM DESCRIPTION

**Standard 1 King**  
Room Only  
2 Adults | 0 Children  
1 King Beds - 250-500 sq. ft.

Elegantly furnished classic room accommodations feature color schemes of warm gold, cream and ivory accented by rich woods, plush drapery, stately furnishings, plantation shutters, and marbled bathrooms.

[BOOK NOW](#) [ADD TO CART](#)

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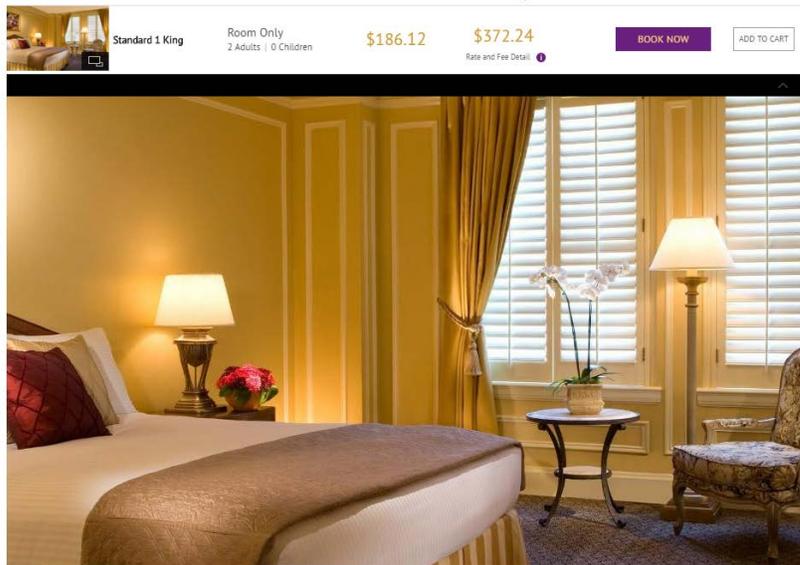
**Standard Double/Double**  
Room Only  
2 Adults | 0 Children  
2 Double Beds - 250-500 sq. ft.

Elegantly furnished classic room accommodations feature color schemes of warm gold, cream and ivory accented by rich woods, plush drapery, stately furnishings, plantation shutters, and marbled bathrooms.

[REQUEST NOW](#) [ADD TO CART](#)

4. **Go to Hotel Detail Page:** clicking on this link will navigate the user to the “Hotel Detail Page.”

5. **Expand Room Image:** Clicking on this link will toggle (expand) a section that displays an enlarged version of the room image.



6. **Content on Room Rates Tab:** this tab displays data on the following:
- Room category name:** this is the name of the physical room.
  - Rate Plan:** this identifies the type of rate associated with the room. It might be "Room Only," "Family Plan," "With Breakfast," etc.
  - Occupancy Combination:** this identifies the number of adults and children associated with the current row.
  - Avg. Nightly Rate:** this is the calculated average nightly rate.
  - Total Rate:** this is the total for the defined stay dates.

7. **Rate and Fee Detail (icon):** Clicking this icon toggles (expands) a section that displays additional detail around: nightly rates, cancellation policies, and resort fees.

The screenshot displays a hotel booking interface with three tabs: HOTEL OVERVIEW, ROOM RATES (selected), and ROOM DESCRIPTION. Below the tabs is a table with columns: ROOM TYPE, RATE PLAN/OCCUPANCY, AVG. NIGHTLY RATE, and TOTAL. The first row shows a room type 'Standard 1 King', rate plan 'Room Only' for '2 Adults | 0 Children', an average nightly rate of '\$186.12', and a total of '\$372.24'. To the right of the table are two buttons: 'BOOK NOW' and 'ADD TO CART'. Below the table, a 'Rate and Fee Detail' icon (a small 'i' in a circle) is visible. A dropdown menu is open, showing 'NIGHTLY RATES:' for '13 Aug 2018' and '14 Aug 2018' at '\$186.12' each. Below this, 'FEES (RESORT AND MISCELLANEOUS):' and 'MODIFICATION AND CANCEL POLICIES:' are listed. The policies state: 'Modifications may or may not be possible, and may incur fees. Cancel up to Aug 8th 2018' and 'Cancel on or after Aug 9th 2018'. To the right of these policies, it says 'No Fees' and '\$186.12'.

---

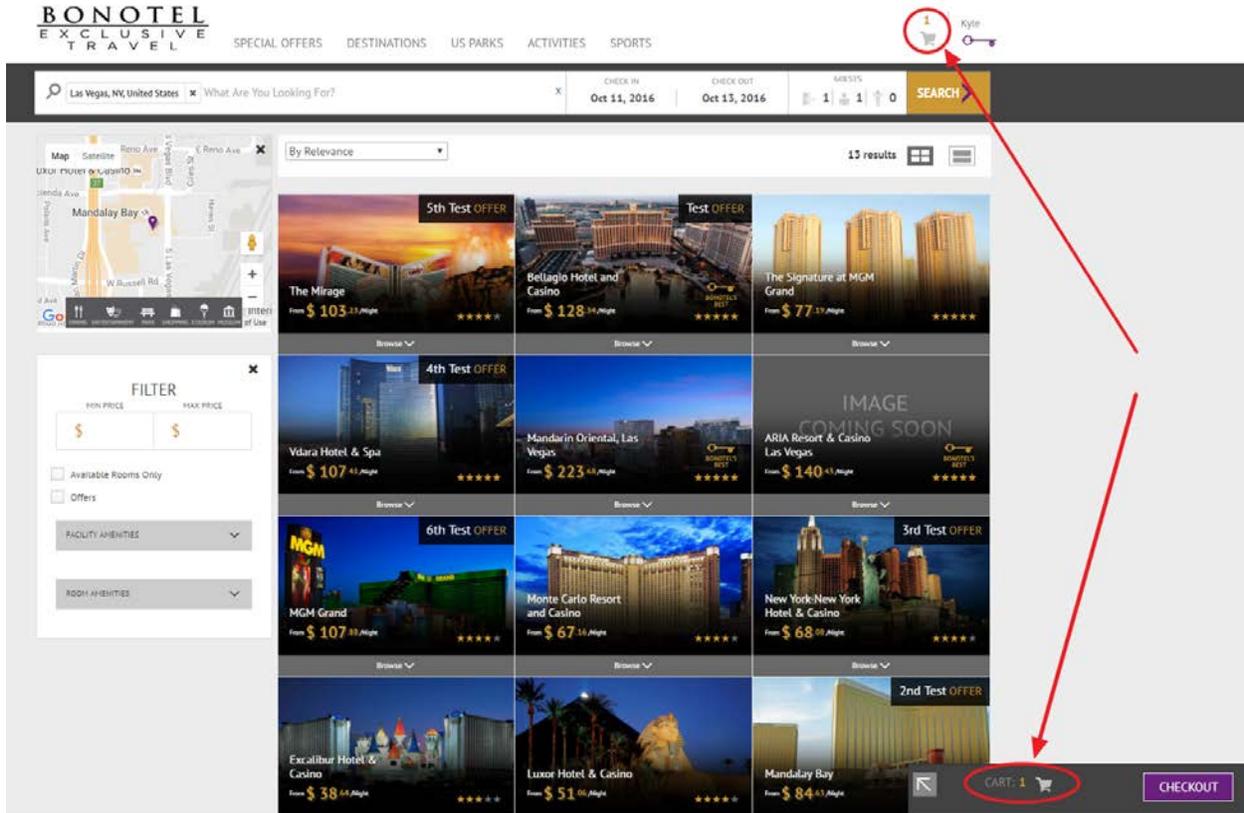
**NOTE:** some users have reported that the small “i” icon is easy to miss, and therefore, it’s not always easy to find fee and cancel policies. Please take note of this! The development teams are currently working on making this more obvious.

---

8. **Book Now and Add to Cart:** this section contains the buttons that allow a user to make an actual booking.
- [Book Now]:** when a user clicks this button, the room will be marked for purchase, and the user will be taken directly to the checkout pages of the application (bypassing the cart).
  - [Add to Cart]:** when a user clicks this button, the room will be added to the cart. The user will then be able to view the room within the cart, remove it from the cart, proceed to checkout, or add additional items to the cart.

## Cart

When an item is added to the cart, the cart appears in the lower right portion of the screen. Also, the shopping cart icon on the top right portion of the screen gets incremented by the number of items added to the cart.



1. **Cart Expand Icon:** when a user clicks this icon, the cart will expand.
2. **[CHECKOUT]:** when a user clicks this button, the cart will advance to the checkout pages. These pages will be detailed later in this document.

(Cart expanded view)

3. **Close:** when a user clicks this icon, the cart collapses/minimizes.
4. **Cart (quantity):** this icon displays the total number of items in the cart.
5. **Remove:** when a user clicks this icon, the corresponding item will be removed from the cart.
6. **Fees:** this section shows a summary of the cancellation policies, fees, etc.
7. **Hotel Policies:** this section shows the detailed policies for a hotel.
8. **Total & [CHECKOUT]:** this section displays the sum total of all items in the cart. The [CHECKOUT] button navigates the user to the checkout screens.

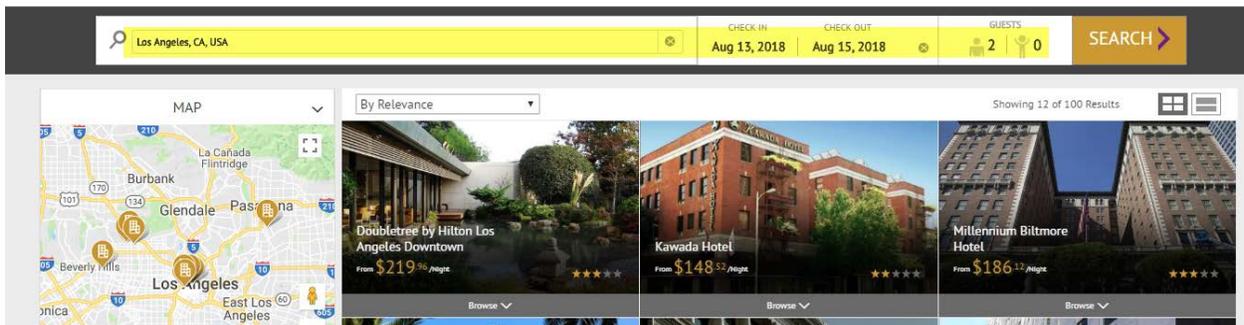
## Adding Multiple Rooms to Cart

**NOTE:** the legacy website provided a function for multiple room search. The new site doesn't offer this same exact functionality. Instead, users must add items to the cart and perform another search for the new occupancy combination.

CASE: create an itinerary for two families travelling together to a single hotel for the same travel window.

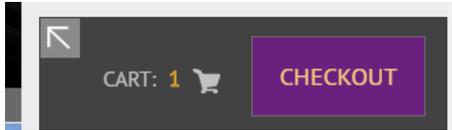
STEPS:

1. Perform an initial search for the desired location using the search bar, check-in/out dates, and guest controls. For the first search example, we'll use 2 adults.

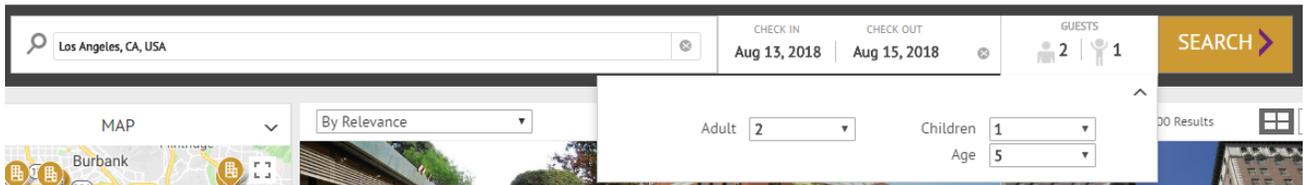


2. Expand the hotel card to see the room rates tab. Find the desired category and rate plan, then click the "Add to Cart" button. Note that the cart has been incremented.

HOTEL OVERVIEW		ROOM RATES		ROOM DESCRIPTION	
ROOM TYPE	RATE PLAN/OCCUPANCY	AVG. NIGHTLY RATE	TOTAL		
	Traditional Double Rate Plan 2 2 Adults   0 Children	\$294.22	\$588.44	BOOK NOW	ADD TO CART
	Traditional King Rate Plan 2 2 Adults   0 Children	\$294.22	\$588.44	BOOK NOW	ADD TO CART
	Premium Double Rate Plan 2 2 Adults   0 Children	\$323.36	\$646.72	BOOK NOW	ADD TO CART



- Now leave everything the same except for the guest values. For the second search example, use 2 adults, and one child, age 5. Click [SEARCH].



- Find the same hotel. Then review the available room categories and rate plans, and select one that meets the occupancy criteria by clicking "Add to Cart."

HOTEL OVERVIEW		ROOM RATES		ROOM DESCRIPTION	
ROOM TYPE	RATE PLAN/OCCUPANCY	AVG. NIGHTLY RATE	TOTAL		
	Traditional Double Rate Plan 2 2 Adults   1 Child	\$294.22	\$588.44 <small>Rate and Fee Detail ⓘ</small>	<a href="#">BOOK NOW</a>	<a href="#">ADD TO CART</a>
	Traditional King Rate Plan 2 2 Adults   1 Child	\$294.22	\$588.44 <small>Rate and Fee Detail ⓘ</small>	<a href="#">BOOK NOW</a>	<a href="#">ADD TO CART</a>
	Premium Double Rate Plan 2 2 Adults   1 Child	\$323.36	\$646.72 <small>Rate and Fee Detail ⓘ</small>	<a href="#">BOOK NOW</a>	<a href="#">ADD TO CART</a>

- Once both rooms have been added to the cart, the cart may be opened to verify.

**BONOTEL EXCLUSIVE TRAVEL**

SEARCH/CART (2 ITEMS)

13th Aug 2018 - 15th Aug 2018 | 2 Night/s

Westin Bonaventure  
★★★★☆

Traditional Double  
Rate Plan 2  
2 Adults

AVERAGE NIGHTLY RATE TOTAL FOR ROOM  
\$294.22 \$588.44

REMOVE ROOM ✕

FEES (RESORT AND MISCELLANEOUS):  
MODIFICATION AND CANCEL POLICIES:  
Modifications may or may not be possible, and may incur fees.  
Cancel up to Aug 8th 2018 No Fees  
Cancel on or after Aug 9th 2018 \$276.76

Hotel Policies ⓘ

13th Aug 2018 - 15th Aug 2018 | 2 Night/s

Westin Bonaventure  
★★★★☆

Traditional Double  
Rate Plan 2  
2 Adults | 1 Child

AVERAGE NIGHTLY RATE TOTAL FOR ROOM  
\$294.22 \$588.44

REMOVE ROOM ✕

FEES (RESORT AND MISCELLANEOUS):  
MODIFICATION AND CANCEL POLICIES:  
Modifications may or may not be possible, and may incur fees.  
Cancel up to Aug 8th 2018 No Fees  
Cancel on or after Aug 9th 2018 \$276.76

Hotel Policies ⓘ

Total Cost of All Bookings in Cart: **\$1176.88**

CHECKOUT CLEAR ALL

**NOTE:** Although for this example we started with 2 adults for the occupancy, it might be better to search first by the higher occupancy combination. Since lower occupancy will always return greater availability than larger occupancy, searching for accommodations for the high occupancy combination first will ensure that all parties find available rooms.

## Checkout: Booking Details

**BONOTEL**  
EXCLUSIVE TRAVEL

SEARCH    1 BOOKING    2 CONFIRMATION

**BOOKING**

Westin Bonaventure    13th Aug 2018 - 15th Aug 2018  
2 Night/s

★★★★☆  
Hotel Policies ⓘ

Traditional Double Rate Plan 2  
2 Adults

AVERAGE NIGHTLY RATE: \$294.22    TOTAL FOR ROOM: \$588.44

NIGHTLY RATES: 13 Aug 2018 \$294.22    14 Aug 2018 \$294.22    1

FEES (RESORT AND MISCELLANEOUS):

MODIFICATION AND CANCEL POLICIES:  
Modifications may or may not be possible, and may incur fees.  
Cancel up to Aug 8th 2018    No Fees  
Cancel on or after Aug 9th 2018    \$276.76

ADULTS

Mr. Last Name First Name

Mr. Last Name First Name

CHILDREN *All fields required*  
No Children

2

3

MODIFY NUMBER OF GUESTS    UPGRADE ROOM TYPE

PREFERENCES

Smoking Room     Anniversary     Handicapped Accessible Room  
 Honeymoon     Non Smoking Room     Connecting Rooms  
 Wheelchair Accessible     High Floor     Birthday

We will make every effort to meet your special requests and comments. Please be advised that they are not guaranteed.

Reference Number    4

Customer Notes (e.g. multiple bed configuration, bedding request, anniversary request)

Total Cost of All Bookings in Cart: \$588.44    CONFIRM    CLEAR ALL

1. **Checkout Summary:** this section displays summary information including: room totals, additional fees (ex: resort fee), room cancellation policies, and summary totals for all items about to be checked out.
2. **Guest Details and Preferences**
  - a. **Adult:** this section asks the user to enter guest information for adults. The user must select a title, and enter a last name and first name of the guest.
  - b. **Child:** this section asks the user to enter guest information for children. It behaves in the same way as the adults control, however it also requires a user to select an age for each child entered.
  - c. **Preferences:** users may check the various boxes here to make special requests. Please note that requests will be taken into consideration, but cannot be guaranteed.
3. **Modifications and Upgrades:** these controls allow users to change booking configurations at the last minute. If a user decides add children to the reservation, he/she must modify the number of

guests. This button will expand a new search section that will allow the user to choose a new appropriate room type. The upgrade option allows the room to be changed to an upgraded room (ex: suite).

4. **Operator Reference Number and Customer Notes:** these fields allow a user to enter their operator confirmation number as well as free-form notes concerning the guest. Users are encouraged to record any frequent flyer or loyalty program numbers in the “Customer Notes” field.
5. **Summary Bar and [Confirm] Request:** this bar displays summary totals and allows a user to confirm their booking(s) or clear all items from the cart.

### Checkout: Confirmation

**BONOTEL EXCLUSIVE TRAVEL**

SEARCH    1 BOOKING    2 CONFIRMATION

**TOUR OPERATOR DETAIL**

Name: Bonotel Exclusive travel-house    Email: booking@bonotel.com  
 Address: 3930 Howard Hughes Pkwy Ste #100    Phone: 1-702-796-5454  
 City: Las Vegas  
 Country: USA  
 Zip: 89169

**BOOKINGS**

Westin Bonaventure    Booking Date: Jun 5th 2018 4:07:31 pm  
 ★★★★★    Tour Operator Order #: BONTEST12345  
 Hotel Policies    Dates: 13th Aug 2018 - 15th Aug 2018  
 Number of days: 2 Night/s

**BOOKING CONFIRMED**    Reservation Number: 487358618S

<p>Traditional Double Rate Plan 2 2 Adults</p> <p>AVERAGE NIGHTLY RATE: \$294.22 TOTAL FOR ROOM: \$588.44</p>	<p>GUESTS</p> <p>Mr. Kyletest Rempstest (Adult) Miss. Lucy Gorgeous (Adult)</p>	<p>PREFERENCES</p> <ul style="list-style-type: none"> <li>High Floor</li> </ul>	<p>FEES (RESORT AND MISCELLANEOUS):</p> <p>MOD AND CANCEL POLICIES</p> <p>Modifications may or may not be possible, and may incur fees.</p> <ul style="list-style-type: none"> <li>Cancel up to Aug 8th 2018: No Fees</li> <li>Cancel on or after Aug 9th 2018: \$276.76</li> </ul>
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Customer Notes (E.G. Multiple Bed Configuration, Bedding Request, Anniversary Request)  
Quick Test Booking - Will Cancel

1 Items Successful    PRINT ITINERARY    CREATE MORE BOOKINGS

1. **Tour Operator Detail:** this section shows the details associated with your tour operator account. If this doesn't match your company, notify an administrator or Bonotel representative immediately.

2. **Confirmation Message:** this area shows whether the booking was confirmed, or if it failed (due to a number of reasons including no longer being available).
3. **Reservation Number:** it is important to take note of this number as it may be used to modify or cancel the booking at a later time.
4. **Room and Rate Plan Summary:** this is almost identical to summary information on the checkout page.
5. **Customer Notes:** this area shows the notes that were entered on the Booking Details page.
6. **Summary Bar:** this area shows: confirmation messages, a “PRINT ITINERARY” icon, and a [CREATE MORE BOOKINGS] button.
  - a. Clicking the “PRINT ITINERARY” icon prints the confirmation from the user’s browser.
  - b. Clicking [CREATE MORE BOOKINGS] directs the user back to the search page, where he/she can initiate a new search.

**Congratulations! You’ve created a new booking.**

Printed Confirmation



TOUR OPERATOR DETAIL

Name: Bonotel Exclusive travel-house
Address: 3930 Howard Hughes Pkwy Ste #100
City: Las Vegas
Country: USA
Zip: 89169
Email: booking@bonotel.com
Phone: 1-702-796-5454

Westin Bonaventure



Booking Date: Jun 5th 2018 4:07:31 pm
Tour Operator Order #: BONEST12345
Dates: 13th Aug 2018 - 15th Aug 2018
Number of days: 2 Night/s

BOOKING CONFIRMED

Reservation Number: 487358618S

Rate Plan 2
2 Adults
AVERAGE NIGHTLY RATE \$294.22
TOTAL FOR ROOM \$588.44

GUESTS
Mr. Kyletest Remptest (Adult)
Miss. Lucy Gorgeous (Adult)

PREFERENCES
High Floor

FEES (RESORT AND MISCELLANEOUS):

MOD AND CANCEL POLICIES

Modifications may or may not be possible, and may incur fees.

Cancel up to Aug 8th 2018

Cancel on or after Aug 9th 2018

No Fees
\$276.76

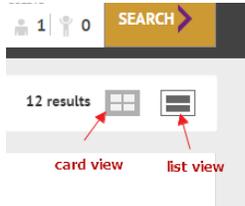
Customer Notes (e.g. multiple bed configuration, bedding request, anniversary request)

TRAVEL SUMMARY

Table with 2 columns: Description, Amount. Rows: Total Booking(s) \$588.44, Total Request \$0.00, TOTAL \$588.44

## Search Results Section: List View

Along with the “Card View,” another available view is that of the “List View.” Although this view shares much of the same functionality of the “Card View,” it is more minimalistic in nature. A user may toggle between the two views by clicking the icons displayed under the [SEARCH] button.



(List view)

A screenshot of the Bonotel website search results in list view. The header includes the Bonotel logo, navigation links (SPECIAL OFFERS, DESTINATIONS, US PARKS, ACTIVITIES, SPORTS), and a user profile (Kyle). The search bar shows 'Las Vegas, NV, United States' and search criteria: CHECK IN (Oct 11, 2016), CHECK OUT (Oct 13, 2016), and GUESTS (1, 1, 0). A 'SEARCH' button is on the right. The main content area shows a map on the left and a list of results on the right. The list is sorted by 'By Relevance' (1) and shows 12 results. The first result is for 'The Mirage' (2), which has a '5th Test OFFER' banner (3). The hotel details are expanded, showing room types, occupancy, rates, and booking options. A link to the 'Hotel Detail Page' (4) is visible. Below the list, there is a 'SEE MORE ROOMS' button and another hotel card for 'Test OFFER'.

1. The “List View” opens with all hotels stacked on top of each other, sorted by relevance. All hotels are expanded by default (the user does not have to click [BROWSE] as in the “Card View”). The sort, map, and filter functions all remain the same as in the other view.
2. Only a thumbnail of the hotel is displayed as a means to conserve space on the screen.
3. Users may access the photo gallery of the hotel by clicking on this icon.
4. Users may access the “Hotel Detail Page” by following this link.

All of the remaining elements under the various tabs are identical to those of the “Card View.”

## Hotel Detail Page

The screenshot shows the Bonotel Luxor Hotel and Casino detail page. The page layout includes a header with navigation links, a main image gallery (1), a short description and hotel info section (2), a room availability checker (3), a table of room rates (4), a detailed hotel description (4), a list of amenities and conveniences (4), a resort fee section (4), a 'The Fine Print' section (5), a 'Downloads' section (5), a map of the hotel location (6), and a section for 'Additional Hotels in the Area' at the bottom. The page is styled with a dark theme and features various icons and buttons for user interaction.

1. **Hero Image and Gallery:** users can click on the gallery icon (lower left) to access a grid of thumbnail images. Hovering over those thumbnails displays the image in the header.
2. **Hotel Info:** this section displays the short description for the hotel. It also shows the address, the star/category rating, and Bonotel's Best/Preferred if applicable.
3. **Our Rooms:** this section behaves in the same fashion as the room elements in the "Card View" and "List View." Note that you can run a search for new occupancy and dates from this section.
4. **Hotel Info:** this area provides a more detailed description of the hotel and displays amenities.
5. **Fine Print:** this area provides links to the hotel assessment form, policy information and a link to download high resolution images of the hotel for printing purposes.
6. **Things to Do:** this section holds the interactive Google map that a user may manipulate to review various points of interest.
7. **(Miscellaneous elements):** this page also displays a section: "Additional Hotels in the Area" that a user may review and compare against the current hotel. Advertisements may also display in this area.

**NOTE:** users can run a search for new occupancy and dates directly on the hotel detail page. This is helpful when you know what hotel your customers are committed to, but need to research alternative occupancy and date options.

**Destinations**

Destination pages are broken down into several sections (all on a single, scrolling screen). The first section shows a hero image as well as a description of the destination. This sections also includes “Bonotel Insider Tips.”

**BONOTEL**  
EXCLUSIVE TRAVEL

SPECIAL OFFERS DESTINATIONS US PARKS ACTIVITIES SPORTS

0 Kyle

Las Vegas, NV, United States x What Are You Looking For? x

CHECK IN: Oct 11, 2016 CHECK OUT: Oct 13, 2016 GUESTS: 1 1 0 SEARCH

MIAMI

PHOTOS THINGS TO DO BONOTEL INSIDER RECOMMENDED HOTELS SPECIAL OFFERS

**Miami**  
Shining as a beacon of world-class nightlife, local art and culture, and the warm embrace of golden sunshine that lasts year-round, Miami beckons to visitors from all over the world. Home to the world’s largest collection of Art Deco architecture, silk-sandy beaches, authentic cultural diversity, and the plunging necklines of fashionista beach wear, this steamy locale boasts a truly unique flair.

**BONOTEL INSIDER TIPS**  
Stop by the neighborhood of Wynwood to experience its magnificent street art.

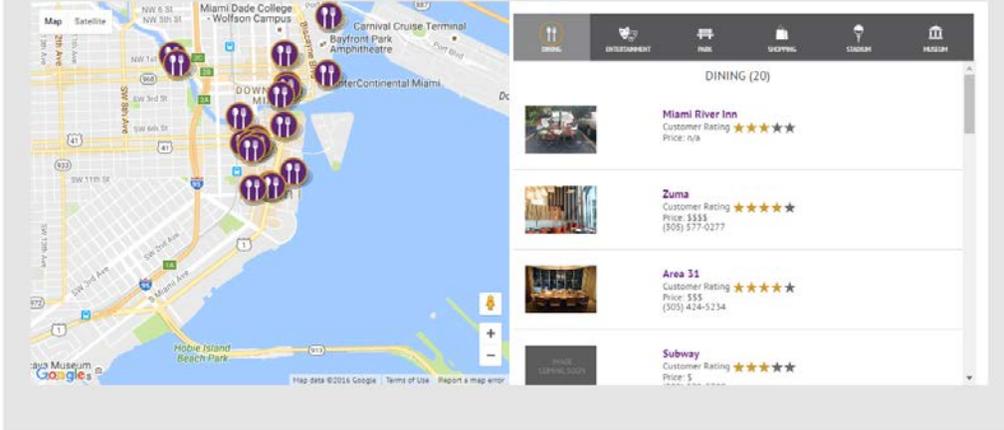
1 OF 3

The next area of the screen showcases a photo gallery, and the Google maps feature that has been mentioned in several sections of this document. A user can view the photos by either using the gallery thumbnail preview, or the right and left arrows of the gallery.

### MIAMI PHOTOS



### MAP OF THINGS TO DO IN MIAMI



In the area following that, the screen shows Bonotel's recommended activities, and highlights some of the best qualities of the destination.

## MIAMI BONOTEL INSIDER



### Experience the Nightlife

Miami's nightlife is legendary. On South Beach, popular spots include Myrt and LTN. Downtown clubbers head for Space, Grand Central or Bardot. Lose yourself to swirling lights and house music or catch a live act. One tip: Call ahead to get your name on a guest list so you're not stuck standing in line. Then put on your dancing shoes and explore Miami's night clubs! For some Latin flair, try out Hoy Como Ayer, La Covachá or Yuca. Miami nights are full of possibilities.

[Read More >](#)

### Plunge into the Ocean

There is an abundance of water recreation available near Miami. You can dive, snorkel, canoe, kayak, stand-up paddleboard (SUP), windsurf, scuba, and fish. Miami is home to Biscayne National Park, a unique underwater sanctuary that protects aquatic wildlife and human historical artifacts. Divers come from around the world to see fabulous pirate shipwrecks, coral reefs, and mangrove forests in this wonderful world under the sea. If you'd rather enjoy the water from above, Miami offers some of the most inviting beaches in the world. These beaches accommodate everything from leisurely strolls, to intense beach volleyball games, and offer amazing views.

[Read More >](#)



### Explore Art Deco

Take a self-guided audio tour or regularly scheduled walking tour of one of the world's greatest concentrations of 1930's architecture in Miami Beach's Art Deco Historic District. The Art Deco Welcome Center is located at 1001 Ocean Drive. On your tour, you'll learn the names of star Deco architects like Henry Hohauser and L. Murray Dixon, take joy in the nautical motifs of the Ocean Drive hotels, and bask in the beautiful pastel colors of all of these charming buildings.

[Read More >](#)

### Immerse Yourself in Culture

Miami offers endless cultural offerings, from ballet to opera to symphony concerts and gallery nights. Catch a show at the Ashe Center or check out smaller venues around town for modern dance, comedy and theater productions. Museums like History Miami and the Jewish Museum of Florida offer glimpses of Miami's intriguing past, while art museums like the Miami Art Museum, Frost Art Museum at FIU, Lowe Art Museum, Bass Museum of Art, Wolfsonian-FIU and Museum of Contemporary Art, North Miami house dazzling collections of ancient, modern and contemporary art and design. Monthly gallery nights showcase local art while mega art fairs like Art Basel Miami Beach and ArteAmericas bring in art and collectors from around the world.

[Read More >](#)



### Travel to Little Havana

Little Havana is one of the best places to experience Miami's Latin flavor. On Calle Ocho (Southwest Eighth Street), stroll over to Domino Park for some local color. Walk into any of several cigar shops and watch stogies being hand-rolled by skilled torcedores. Little Havana has several wonderful art galleries as well as souvenir shops selling everything from Cuban flags to classic guayabera shirts. A great way to experience the sights and sounds of Little Havana at night is during Viernes Culturales/Cultural Fridays & the neighborhood's monthly arts and cultural event. And don't leave Miami without sampling some delicious Cuban food.

[Read More >](#)

Finally, in the last sections of the page, the screen displays special offers relating to destination (if they apply).

## **Closing Thoughts**

Future revisions of this document will include any new features or enhancements to the website, and will incorporate instructive feedback based on user requests.

## **Document Version**

Version:	1.1
Date Updated:	06.05.18
Updated by:	Kyle Remp
Author:	Kyle Remp